The Office of Student Business Services maintains over 40,000 student and departmental accounts through collection, billing, and financial counseling. Our mission is to provide students and staff with quality financial services, in a friendly and timely manner. We look forward to helping you understand your University account and setting your mind at ease while you focus on your studies.

**Contacts**

- **Bookstore**
  - (850) 644-2072
  - fsu@bkstr.com

- **Dining Services**
  - (850) 644-3663
  - seminoledining@fsu.edu

- **FSUCard Center**
  - (850) 644-7777
  - fsucard.fsu.edu

- **Health Insurance**
  - (850) 644-3608
  - healthcompliance@fsu.edu

- **Housing**
  - (850) 644-2860
  - housinginfo@fsu.edu

- **Library**
  - (850) 644-5211

- **Transportation**
  - (850) 644-0008
  - transportation@fsu.edu

- **Tuition**
  - (850) 644-9452
  - studentbusiness@fsu.edu

**Authorize FSU to pay your charges using your financial aid.**
Login to http://my.fsu.edu and click on Student Accounts > Student Account Quicklinks > Disbursement Permissions.

**Tell us where to send your money.**
Setup a refund bank account for your financial aid and other refunds. Login to http://my.fsu.edu and click on Student Accounts > Student Account Quicklinks > Disbursement Permissions > Refund Bank Account & Direct Deposit.

**Tell us who we are allowed to talk to.**
We can't talk to anyone about your Student Business Account without your permission, so make sure to add a relative or friend as a delegate if you want us to talk to them about your account. Login to http://my.fsu.edu and click on SC > Share My Information.

**Check your online account statement.**
We recommend checking your account statement at least once a week. Login to http://my.fsu.edu and click on Student Accounts > Student Account Quicklinks > Account Statement.

**Connect with us on social media.**
We share important tips and information related to financial responsibility and current issues.
Twitter: @FSU_Financial Facebook: FSU Student Business Services

**Summer/Fall 2018**

- **MAY 17**
  - Drop/Add Summer A/B/F Ends

- **MAY 25**
  - Tuition Summer A/B/F Due

- **JUNE 28**
  - Drop/Add Summer C Ends

- **JULY 6**
  - Tuition Summer C Due

- **AUG 30**
  - Drop/Add Fall 18 Ends

- **SEP 8**
  - Tuition Fall 18 Due

**Visit our website.**
studentbusiness.fsu.edu
Twitter: @FSU_Financial
Facebook: FSU Student Business Services

**New Student Checklist**
The Office of Student Business Services maintains over 40,000 student and departmental accounts through collection, billing, and financial counseling.
Why doesn’t my Florida Prepaid pay all of tuition?

Many students have the standard Florida Prepaid tuition plan, and not the Florida Prepaid plan which pays local fees. Students with the standard Florida Prepaid tuition plan are required to pay these local fees by the tuition payment deadline or will receive late fees and risk having their schedules canceled. In addition, please note that the Florida Prepaid plan which pays local fees does not pay the mandatory per-credit fees for Transportation Access, Technology, or Student Facilities use. Additionally, no Florida Prepaid plan covers additional costs, such as fees for taking online classes or for repeating a course.

Find current fee rates on our website.

Why don’t I receive a bill in the mail?

Florida State University cannot send out paper bills because students are allowed to drop and add classes the first week of class, and therefore change the amount of fees they owe. The total tuition due is available online when you register for classes, and is also available in detail on your Account Statement at my.fsu.edu.

I have both Florida Prepaid and Bright Futures. How does that work?

Florida Prepaid and Bright Futures both pay per credit hour. At the beginning of the semester, Student Business Services bills your Florida Prepaid Account for the number of credit hours in which you are enrolled. At the same time, Financial Aid notifies Bright Futures of the number of credit hours in which you are enrolled. The number of credit hours Florida State University reports is what both agencies rely on to determine the payment amount. Both agencies make their payments according to the number of credit hours that Florida State University reports. The University receives the full amount of both payments, applies the funds to owed amounts and releases additional money to the student.

Where do I have my donor send a check for a private scholarship?

Donors may send private scholarship checks to:

Student Business Services
Attn: Private Scholarships
A1500 University Center
Tallahassee, FL 32306-2395

Please let the Office of Financial Aid know about your private scholarship by reporting it through the "report outside aid" link on your Financial Aid award information at MyFSU.

Your account statement is available online 24/7 by logging in to http://my.fsu.edu and navigating to your Student Account. There you will find a summary of each semester, along with detailed records of charges and payments.

Student Business Services accepts payments both online and in person. We accept Visa, Mastercard, Discover, American Express or E-Check online only. You can pay by eCheck at no cost, credit cards incur a 2% service fee.

To make a payment online:

1. Log in to http://my.fsu.edu
2. Navigate to the Student Account portlet and click on “Make a Payment/View Details.” This will bring you to the payment portal.
3. Follow the instructions to select your charges and proceed to our third party payment processor, PayPoint.
4. Once your transaction is complete, review your account. If you have a balance due, follow the payment process to select your charges and proceed to our third party payment processor, PayPoint.
5. Follow the instructions to select your charges and proceed to our third party payment processor, PayPoint.

To make a payment in person:

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